



News for Immediate Release

Feb. 7, 2011

PennDOT Urges Motorists to Call 1-800-FIX-ROAD to Report Potholes on State Roads

Harrisburg – With the freeze-thaw cycle taking its annual toll on pavement, PennDOT urges motorists to call 1-800-FIX-ROAD (1-800-349-7623) to report the location of potholes on state roads.

Callers are asked to be as specific as possible when reporting pothole locations. For state routes, callers must report the county, municipality, street name, or preferably the state route (SR) number found on small, black-and-white signs posted along state roadways. Callers should also offer a description of any familiar landmarks that will help PennDOT find the problem area.

The hotline may be used to report any maintenance concern on state roads such as potholes, deer removal or signage issues.

Once notified, PennDOT will work expeditiously to address concerns when weather permits; however, winter services remain the primary focus of maintenance crews at this time of year.

To report potholes on local roads, motorists should contact the municipality in which the pothole is located.

Potholes develop when water seeps below the road through small cracks in the pavement surface. As the water repeatedly freezes and thaws, a cavity below the road is formed and larger cracks develop, causing the pavement to crumble.

The 1-800-FIX-ROAD hotline should not be used to report traffic accidents, disabled vehicles or other emergencies. Motorists should continue to call 911 to report those types of incidents.

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